



Medicaid Management Information System (MMIS) Frequently Asked Questions

Why did I just received a letter from MVP that advises I need to contact NYS to get registered for a MMIS number for Medicaid?

This is a Federal requirement. Under the 21st Century Care Act, all states are required to have practitioners treating Medicaid beneficiaries enrolled into all the state's Medicaid programs. New York State has advised MVP that either:

- You do not have a current provider identification number (commonly referred to as a Medicaid Management Information System number), and that you need to re-enroll with New York State's Medicaid program.
- You have not enrolled, and do not have an MMIS number.

What happens if I do not enroll as directed?

As this is a Federal requirement, you will be removed as a Participating Provider from MVP's Medicaid, HARP, and Child Health Plus network. This is especially important for Medicaid Members as the program's design does not offer out-of-network benefit coverage.

Does everyone in my practice need to get enrolled and a MMIS number?

Yes – any health care provider that participates in MVP's Medicaid Managed Care network.

What if I do not want to see Medicaid fee-for-service member, does getting this obligate me to see those members?

No, it does not. If you would like to continue to see MVP Medicaid Members and you may enroll with New York State as an OPRA (Order/Prescribe/Refer/Attend) Provider and you will not be obligated to see Medicaid fee-for-service members.

I have received this same mailing for other health plans I participate with. I already completed and submitted my application to get an MMIS number. Do I need to do this for MVP separately?

No. If you received a similar letter from another Medicaid Managed Care Plan, please note that you only need to submit a single Medicaid enrollment application. MVP will obtain your MMIS status from the NYS eMedNY website.

I have an MMIS number from a few years ago. Why am I getting this mailing?

We have received notification from New York State Department of Health that your MMIS is out of date. As a result, we sent this letter to you. New York State requires you to re-apply every 3 years. You may visit NYS eMedNY (emedny.org/info/ProviderEnrollment/index.aspx) to re-apply. If you were a Medicaid FFS provider at one time, you may be able to keep your original PID or MMIS number, by checking the re-instatement box on the application.

How do I enroll in NYS Medicaid program?

Please visit emedny.org and click on *Provider Enrollment*, then navigate to your provider type to print and review the Instructions and the Enrollment form. At this website, you will also find a *Provider Enrollment Guide, a How Do I Do It? Resource Guide, FAQs*, and all the necessary forms related to enrollment in New York State Medicaid.

What if I have questions? Who do I call?

Please contact CSRA's (NYS' fiscal agent) eMedNY Call Center at **800-343-9000**.

What if I treated an MVP Medicaid Member without an MMIS#?

We encourage you to obtain an MMIS number as soon as possible by applying online or calling CSRA's (NYS' fiscal agent) eMedNY Call Center at **800-343-9000**. MVP will notify you and provide you with a 60-day notice if you are being terminated from the MVP Medicaid Program due to not having an MMIS number. MVP will obtain your status from eMedNY, and once it is determined that you have an updated MMIS, we will process your claims unless otherwise informed.

How can I check to see if my enrollment in NYS' Medicaid program and MMIS number is still in force?

Practitioners can verify if they are enrolled by using the enrolled practitioners search function found at emedny.org/info/opra.aspx.

Business, Group Practices, and Institutional providers can verify their enrollment by calling CSRA's eMedNY Call Center at **800-343-9000**.

If I do not obtain an MMIS number and provide care for a Member through the transition of care process, can I still prescribe medication?

Effective 5/1/2021 Providers who do not obtain an MMIS number will no longer be able to prescribe medications for Medicaid, CHP, and HARP Members. If the Provider is seeing the Member through transition of care, they will need to have an MVP Participating Provider with an active MMIS number prescribe medications for these Members.